



Mercy Health

Care first

Dear Colleague,

We are thrilled to extend an invitation to you for a unique and transformative opportunity at Mercy Health. As the Executive Director of Transformation and Performance Improvement at Mercy Health, I am seeking an exceptional leader to join our team in the pivotal role of Director, Quality & Improvement Health Services.



At Mercy Health, we are more than just a healthcare organisation; we are a community grounded in a 2,000-year tradition of caring for others. Our commitment to delivering compassionate, high-quality healthcare services is unwavering, and we are at an exciting juncture in our journey. The establishment of the Mercy Ministry Companions marks a new phase, and we are looking for a visionary leader to be an integral part of our continued success.

As the Director, Quality & Improvement you will have the opportunity to collaborate with internal stakeholders and external bodies to shape the future of healthcare delivery at Mercy Health. Your leadership will be instrumental in fostering a culture of excellence and innovation, where every team member is empowered to contribute to our shared mission of providing high-quality care to our patients.

We are seeking a leader who demonstrates a passion for engaging and empowering teams, experience in developing and embedding organisation-wide Continuous Improvement methodologies and cultures, and a deep understanding of the healthcare environment. If you possess these qualities and are committed to the mission and values of Mercy Health and Catholic Health, we encourage you to apply.

At Mercy Health, we are more than a workplace; we are a community dedicated to making a meaningful impact on the health and well-being of communities across Australia. Our values – Compassion, Hospitality, Respect, Innovation, Stewardship, and Teamwork – are not just words but the guiding principles that shape our daily practices and foster a supportive and inclusive work environment.

This position presents an opportunity to lead and contribute to a transformative journey in one of Australia's premier healthcare organisations. If you are ready to take on the



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challenge and make a meaningful impact on the lives of those we serve, we invite you to be part of the Mercy Health family.

Thank you for considering this exciting opportunity.

To discuss this opportunity further, please reach out to our leading consultants from Alumni Global:

- **Suzanne Reiger, Senior Researcher:**
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- **Laurence Sims, Principal Consultant:**
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Kind regards,

Clinton Cummins

Executive Director, Transformation & Performance Improvement

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